# **Pre-MTAC** Meeting

Network Operations (Including Retail & PO Operations and Delivery)

Thursday, January 12, 2023

Welcome





# Housekeeping







Please note: All phones are or will be muted on entry to the meeting. Please unmute if you have a question or would like to speak.

You may also utilize the chat box to ask questions or voice any comments or concerns. PPT presentations and the meeting recording will be posted to PostalPro!

Do not forget to mute when done.



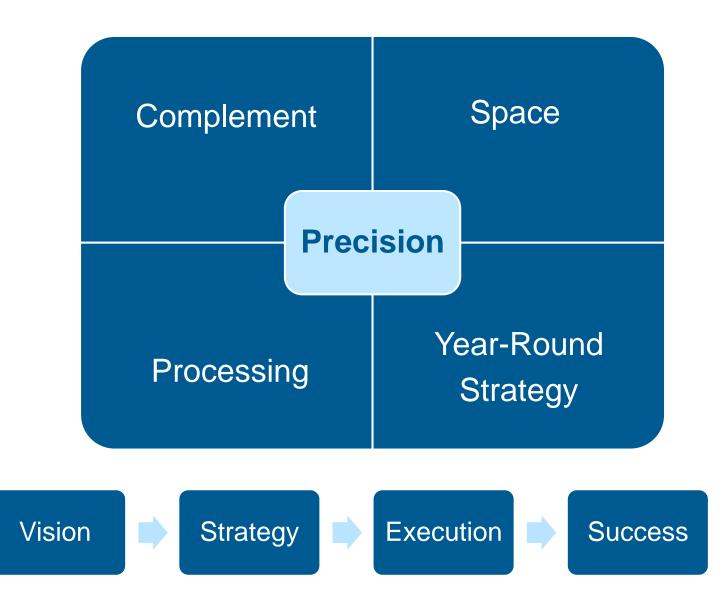




Mike Barber

Vice President, Processing &

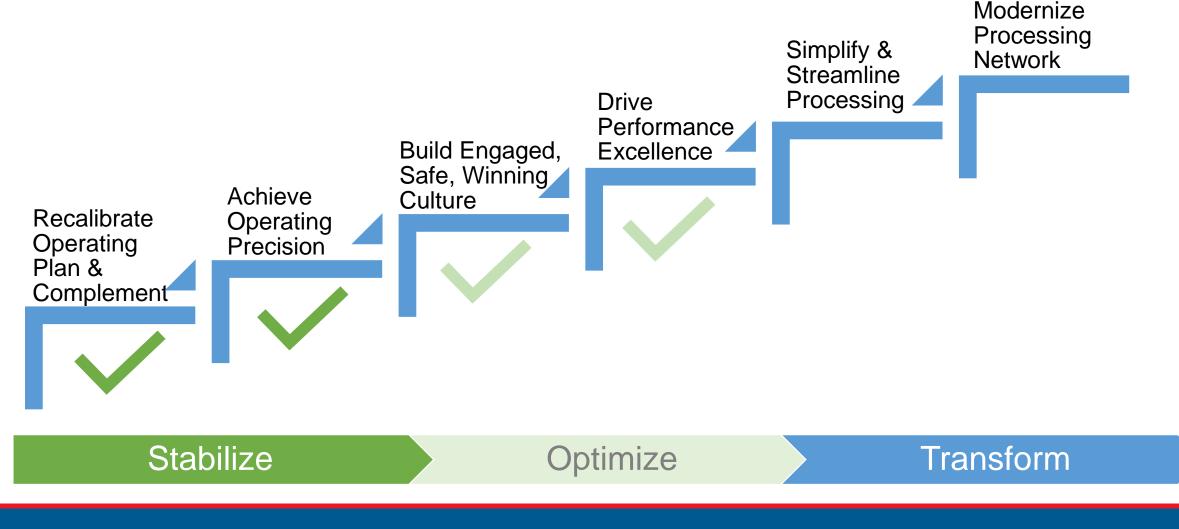
Maintenance Operations





January 12, 2023

### Processing, Distribution & Maintenance Operations: Path to Service Excellence and Financial Sustainability







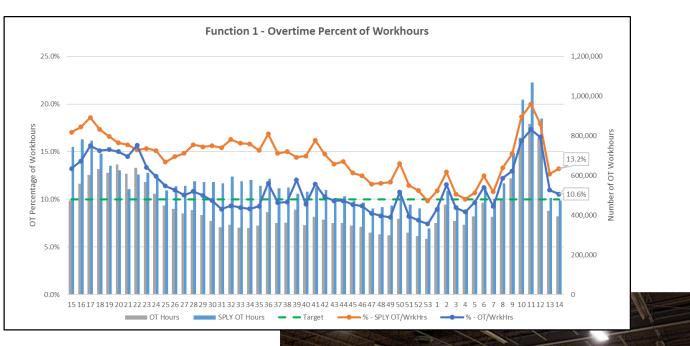
### How it went

Employee Complement Operational Space Package Processing Capacity Processing Precision



#### **Employee Complement and Operational Space**

- Reduced reliance on temporary peak season staffing
- Leveraged our Operational workspace throughout all critical markets
- Better Scheduling and overtime controls enabled us to flex to Peak volume, reducing the cost per handling for each mail piece and package





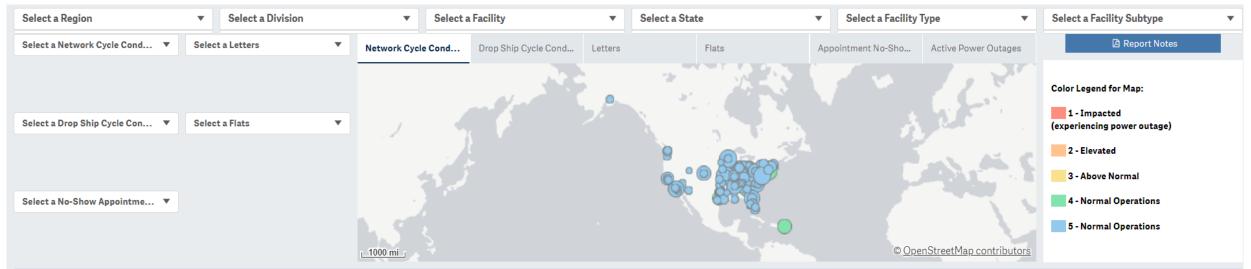
#### **Package Processing Capacity and Processing Precision**

- Leveraged 50 additional package sorters
- Improved precision compared to last year
- Improved Precision enabled trucks to leave on time
- Improved load and unload cycle times





# **Industry Connect Dashboard**



Facility Name	Q NASS Code	Q	Network Cycle Condition	Drop Ship Cycle Condition	Letters	Flats	No-Show Appointment %
Akron OH P&DC	442						
Albany NY P&DC	120						
Anaheim CA P&DF	928						
Anchorage AK P&DC	995						
Atlanta GA NDC	30Z						
Atlanta GA P&DC	303						
Austin TX Annex	786PM						
Austin TX P&DC	786						
Baltimore MD P&DC	212						



# **Industry Engagement**

Thank you for your communication and engagement

Looking forward with Industry in 2023

- Continue engagement by working through MTAC User Groups (UG) and Work Groups (WG)
- Notify your postal reps immediately when you have any processing issues or concerns – allows for capture of common concerns, resolutions and if need, escalations







Joseph McPherson Director, Mail Transport Equipment





### **MTE Updates**

#### Large Mailers

- Inventory reporting trends
  - Avg 70% Reporting 4 peak weeks
    - · 373 mailers

#### Local Mailers

- Inventory Reporting started November 2022
- Local Mailer reporting is improving
  - 5200 Local Mailers
  - Communication through MTAC UG7 discussions and BSN
- MTE request are to be in MTEOR and not requested by email Discussed request for MTE on same day / prior day

On-going new buy purchases to support FY23 processes

MTEOR Helpdesk information (MTEOR@usps.gov/1-866-330-3404)



## **Upcoming MTAC Meetings**

### Proposed 2023 Dates:

- January 31 February 2, 2023
- March 28 30, 2023
- July 18 20, 2023
- October 17 19, 2023



NOTE: Preliminary 2023 MTAC meeting schedule does not confirm PMG or ELT participation. As of July 2022, all MTAC 2023 meetings are scheduled to take place at USPS HQ, with evening receptions on Tuesday meeting dates.



